

Schlage Scramble pad does not work with NGP-13XX panels

Last Modified on 01/11/2022 9:30 am EST

Symptom

Schlage Scramble pad does not work with NGP-13XX panels

Resolution

There is a Hardware limitation with the NGP-13XX panels.

If a Schlage ScramblePad is needed on an NGP system, use an NGP-13XX-U

Applies To

OnGuard (All Versions)

Additional Information
