

64 Bit Badge Printing Setup

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Symptom

Unable to print credentials on a 64 bit workstation.

Resolution

The following are necessary to support EPI-Builder with 64-bit workstations:

1. Open **Control Panel** and then **Printers**.
2. Locate the printer.
3. Open **Properties**.
4. On the **Advanced** tab, select [Start Printing Immediately].
5. Disable UAC.
6. Reboot after changing UAC settings.
7. Open **SPAdmin** and check user permissions within adding to Administrators.

If the problem persists:

1. Disable UAC.
2. Uninstall the **Printer Device Driver**.
3. Re-install the **Printer Device Driver**.
4. Reboot the machine.
5. Select **Printer Spooling** and click [Print Immediately].
6. Select **Badging printer** and set this as the [Default printer].
7. Open **Facility Commander** and print using the Credential Queue.

Applies To

FCWnx

Additional Information
